



USING QUALITY IMPROVEMENT APPROACHES TO PREVENT INFECTIONS: TOWARD LASTING ORGANIZATIONAL CHANGE

You are already working hard to reduce hospital acquired infections. Ramp up your efforts by joining the Coalition Infection Prevention Collaborative's **HAI Action Workgroup**. Changes at the margin are easy to come by. The challenge is learning how to make widespread changes that last. Join us for a series of working and learning sessions to accelerate your progress.

WHY SHOULD OUR HOSPITAL PARTICIPATE IN THE HAI ACTION WORKGROUP?

- Focus on combining traditional improvement methods with innovative approaches to apply to infection prevention (*useful for your other improvement work too!*)
- Expert training in linking measures to aims, rapid cycle improvement, innovative strategies to engage front line staff, real time problem solving, teamwork training, designing systems for high performance and reliability, and spreading change.
- Sessions with hospital teams who have used these approaches to effectively make changes that significantly reduced infections.
- Engage staff in making change they own and can sustain

WHAT DOES PARTICIPATION IN THE WORKGROUP ENTAIL?

- A commitment to make sustainable changes to reduce hospital acquired infections
- Three one-day workshops in Westborough, Massachusetts over 8 months (**1st session is Nov 21.**)
- Participation on group calls between sessions (for additional education and coaching)
- **CMEs and CEUs pending.**

WHO SHOULD PARTICIPATE IN THE COLLABORATIVE WORKGROUP?

- The core of the work is **front line staff**: a team of 2 or 3 from a single non critical care unit including a **nurse champion**.
- A **physician champion** is strongly encouraged, though we understand it may be difficult at times for them to attend workgroup sessions.
- A support team including **quality improvement, infection prevention** and a **clinician with hospital-wide responsibility for improvement** is important for success, and welcome to attend workshops and calls.
- We strongly recommend the identification of an **executive sponsor** within the organization (a senior leader with a commitment to support and communicate about the work). Sessions on leading improvement will be offered for these participants.

WHAT INFECTION PROBLEMS WILL THE TEAMS WORK ON?

- You choose! Teams will identify specific targets with measurable outcomes for a topic or change that is important to them. Intensify efforts on a project already underway or begin a new one.

WHAT IS THE COST? The cost will be limited to event fees, and we have done our best to keep these modest.

Coalition members: \$40 per attendee at work group meetings \$20 per conference call line

Non members: \$80 per attendee at workgroup meetings \$40 per conference call line

Please let us know if your participation will be limited by the cost.

HOW DO I ENROLL? Please submit the attached enrollment form to the Coalition - eabaayah@macoalition.org and sign up for the first meeting at www.regonline.com/infection

QUESTIONS? Call or email Susanne Salem-Schatz, program director. 617-965-9529 sss@hcqi.com



HAI ACTION WORKGROUP: MEETING 1

(for Unit based improvement teams and affiliated hospital staff)

November 21, 2008 **8:30 am – 4:30 pm**
Doubletree Hotel **Westborough MA**

This full day workshop is the kickoff for the Coalition's **HAI Action Workgroup**. Hospital-based teams will come together to work on an infection prevention project of their choosing with training, tools, and coaching to support their efforts. Teams of front-line unit staff, along with infection control and quality staff, will:

- benefit from skills development and coaching from national experts in change management and improvement. Focus on small tests of change and positive deviance strategies to promote front line staff engagement and ownership of changes.
- learn lessons from a hospital who has combined traditional and innovative methods to reduce transmission of hospital acquired MRSA
- work together to specify aims for their work and measures to track their progress
- share their experiences and needs for additional resources and training.

We are bringing in some of the most experienced trainers in the field who have coached countless hospital teams to dramatic improvements in quality.

Jane Taylor, Ed.D. is an improvement advisor for the Institute for Healthcare Improvement, with more than 20 years of experience working with a wide variety of hospitals and physician practices. While she worked on the IHI's ICU Collaborative, the Ventilator Bundle and the Central Line Bundle were developed and piloted, improving results at some hospitals from one infection per month to over 365 days between infections (now some hospitals are over 2 years). **Dr. Taylor's unique background in creating learning communities and transformative learning bring new depth to quality improvement training, and inspire enhanced understanding and effective change.**

Sharon Benjamin, Ph.D. is a teacher and consultant with a successful record in the areas of strategic leadership, change management, and improving organizational performance. Dr. Benjamin was part of a team working with six hospitals to reduce the number of health-care associated MRSA infections using an innovative approach for front line engagement (*Positive Deviance*) in a pilot program funded by the Robert Wood Johnson Foundation (RWJF). Pilot hospitals saw reductions as high as 80%. **Dr. Benjamin's unique expertise produces teams with a sense of ownership for the changes they make and enhances the sustainability of improvements.**

David Hares, MD, MBA is the Quality Manager at the Albert Einstein Medical Center (AEMC), one of the pilot hospitals in the RWJF Positive Deviance /MRSA project. He will be joined by his colleague **Dallas Douglas, RN, Nurse Manager, Transplant and Oncology.** Working with Dr. Benjamin and other coaches, they added the *Positive Deviance* approach to their toolkit of quality improvement strategies Beginning with this approach in four hospital units, AEMC has seen a 35 percent *house-wide* reduction in MRSA infections since 2006. **Their experience has led to valuable insights about combining multiple quality improvement strategies to reduce hospital-acquired infections.**

A core team of clinical and infection prevention faculty will be joining us throughout the series.

CMEs and CEUs pending.

Register at: www.regonline.com/infection



HAI ACTION WORKGROUP TEAM SIGN UP

Yes, we want to join the Coalition's HAI Action Workgroup

*NOTE: This does not register the team for the Nov. 21st workgroup meeting.
Please register on-line at www.regonline.com/infection*

Key team contact: _____

Action Workgroup Team

<u>NAME</u>	<u>TITLE</u>	<u>EMAIL</u>

Email to Eabayaah@macoalition.com or fax to 781-262-6180