

Two New Statewide Patient Safety Initiatives

LEADERSHIP BRIEFING

Monday, March 10, 2003

9:30 AM -- 12:00 PM

Sheraton Tara Hotel, Framingham MA

Welcome and Opening Remarks: Defining Patient Safety Imperatives

Connie Crowley Ganser, MS, RNC, President, Massachusetts Coalition and
Corporate Director, Performance Improvement and Compliance, Children's Hospital
Ronald Hollander, President, Massachusetts Hospital Association
Nancy Ridley, MS, Assistant Commissioner, Massachusetts Dept. of Public Health

Setting the Patient Safety Agenda: The Improvement Opportunity

Lucian Leape, MD, Scientific Advisor, Coalition AHRQ/DPH Grant Activities and
Adjunct Professor, Harvard School of Public Health

Our Two Collaboratives

Reconciling Medications

Clark Fenn, Consensus Group Co-Chair and
VP Management Services/Risk Management, Holyoke Hospital
Frank Federico, Consensus Group Co-Chair and
Risk Management Foundation
Roger Resar, MD, Quality and Patient Safety Change Agent, Luther Midelfort-Mayo Health System and
Senior Fellow and Faculty, Institute for Healthcare Improvement

Communicating Critical Test Results

David Bates, MD, Consensus Group Chair and
Chief, Division of General Medicine, Brigham and Women's Hospital
Medical Director, Clinical and Quality Analysis, Partner's Healthcare System

The Coalition's Support Program

Lucian Leape, MD

Leadership Panel

Jeanette Clough, President and CEO, Mount Auburn Hospital, MHA Board Member
James Butterick, MD, Chief Medical Officer, Southcoast Health System
Carol Collord, RN, SVP Clinical Operations/Chief Nursing Officer, Cambridge Health Alliance
Jim Conway, SVP and COO, Dana-Farber Cancer Institute, MHA Board Member
John O'Brien, President and CEO, UMass Memorial Health Care

Open Discussion, Questions and Next Steps

Lucian Leape, MD, moderator
Paula Griswold, Exec. Director, Massachusetts Coalition for the Prevention of Medical Errors