

Massachusetts Coalition
for the
Prevention of Medical Errors



MASSACHUSETTS
MEDICAL SOCIETY

Afternoon Program for Anticoagulation Services and Clinics
Strategies for Safely Managing Patients on Warfarin
November 4, 2008 **12:45 pm – 4:30 pm**

Effective January 1, 2009, the Joint Commission goal to reduce the likelihood of patient harm associated with the use of anticoagulation therapy goes into effect. Anticoagulation therapy poses risks to patients and often leads to adverse drug events due to complex dosing, requisite follow-up monitoring, and inconsistent patient compliance. Avoiding the use of warfarin in patients who meet current evidence-based guidelines can also lead to adverse (thrombotic) clinical events.

Many anticoagulation clinics have already discovered successful strategies for achieving and sustaining improvements in warfarin management. Our experts will describe the strategies they use to support successful warfarin patient care management in their organizations. Strategies will focus on establishing an anticoagulation service or clinic, choosing a software management system, and ensuring safe patient transitions between healthcare settings.

Location: Massachusetts Medical Society, Waltham, MA
Registration: 12:45pm - 1:15pm **Program:** 1:15pm - 4:30pm

SPEAKERS

JACK ANSELL, MD, CHAIRMAN OF MEDICINE, LENOX HILL HOSPITAL

JOSEPH DORSEY, MD, PHYSICIAN CHAMPION, MA COALITION FOR THE PREVENTION OF MEDICAL ERRORS;
BOARD OF DIRECTORS, ATRIUS HEALTH

LYNN OERTEL, MS, ANP, CACP, CLINICAL NURSE SPECIALIST, ANTICOAGULATION MANAGEMENT SERVICES, MGH

TERRENCE O'MALLEY, MD, MEDICAL DIRECTOR, NON-ACUTE CARE SERVICES, PARTNERS HEALTHCARE

ANN PIANKA, MSN, FNP, RN, ANTICOAGULATION MANAGEMENT SERVICES, LAHEY CLINIC

PAM BURGWINKLE, ACNP-BC, CACP, ANTICOAGULATION MANAGEMENT SERVICES, UMASS MEMORIAL MEDICAL CENTER

CHERYL SILVA, PHARM D, ANTICOAGULATION SERVICE, BRIGHAM & WOMEN'S HOSPITAL

Through presentations and demonstrations, you will learn strategies to help:

- Create or improve on your anticoagulation clinic (including tips on clinician and patient communications, patient education, staffing, budgets, etc.)
- Improve patient care management and help obtain greater rates of time in therapeutic range
- Ensure patient safety during vulnerable transitions across settings of care
- Review existing software management systems

WHO SHOULD ATTEND

Clinicians and administrators for your existing anticoagulation service or those involved in organizing a new clinic, quality & safety officers, physician organization leaders, physicians, nurses, risk management leaders.

REGISTRATION AND PROGRAM FEE

For More Information Or To Register For This Program Please Call (800) 843-6356.

\$ 75 – MA Medical Society and MA Coalition Members

\$100 – Non-Members

NURSING CONTACT HOURS - THIS PROGRAM IS IN COMPLIANCE WITH THE MASSACHUSETTS BOARD OF REGISTRATION IN NURSING CONTINUING EDUCATION REGULATION AT 244 CMR 5.00 FOR 3.7 CONTACT HOURS.

Pharmacy CEU – This Program Approved by The Massachusetts Board Of Registration In Pharmacy Continuing Education Regulation At 247 CMR 4.05 For 0.308 CEUs.

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Massachusetts Medical Society, Waltham, MA

Program Objectives

- Create or improve on your anticoagulation clinic (including tips on clinician and patient communications, patient education, staffing, budgets, etc.)
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Agenda

Agenda Item	Time	Speaker
<ul style="list-style-type: none"> ▪ Welcoming remarks by MA Coalition Executive Director and Initiative Physician Champion <ul style="list-style-type: none"> ○ Introduction of the MA Coalition Statewide Initiative to Reduce Patient Harm ○ Joint Commission National Patient Safety Goal Requirement ○ Gaps in Care <ul style="list-style-type: none"> ▪ Highlights of 11/07 MMS Physician Survey ▪ Evidence About Solutions ▪ Barriers to Solutions 	1:15-1:25pm	Paula Griswold, MS Joseph Dorsey, MD
<ul style="list-style-type: none"> ▪ Improving the Management of your Anticoagulation Clinic/Managing Patients in the Practice <ul style="list-style-type: none"> ○ Elements of a well-run AMMS ○ Assessing risk factors ○ Ensure patient safety during vulnerable transitions across care settings ○ Improve patient care management to obtain greater rates of time in therapeutic range ○ Managing patients safely before, during, and after surgery 	1:25-2:45pm	Jack Ansell, MD / Lynn Oertel, MS Jack Ansell, MD Terry O'Malley, MD Pam Burgwinkle, ACNP-BC Lynn Oertel, MS
<ul style="list-style-type: none"> ▪ Creating an Anticoagulation Clinic or Service <ul style="list-style-type: none"> ○ Staffing, Budgets, Reimbursement ○ Tips on clinician buy-in ○ Tips on patient and physician communications 	2:45-3:25pm	Lynn Oertel, MS Ann Pianka, MSN Pam Burgwinkle, ACNP-BC
<ul style="list-style-type: none"> ▪ Break 	3:25-3:35pm	
<ul style="list-style-type: none"> ▪ Anticoagulation Software Demonstrations <ul style="list-style-type: none"> ○ Standing Stone ○ Dose Response ○ Dawn 	3:35-4:25pm	Cheryl Silva, Pharm D Ann Pianka, MSN Lynn Oertel, MS

▪ Closing Remarks	4:25-4:30pm	Paula Griswold, MS
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