

Reconciling Medications
A Learning Collaborative on Safe Practice Recommendations

September 15, 2003

Wyndham Hotel
Westborough, MA

Introductory Session
for New Teams, New Participants

8:00 AM — 9:30 AM

7:30 AM Registration and coffee

8:00 AM Introducing the Coalition's Recommended Safe Practices
Clark Fenn, Holyoke Hospital and Co-Chair, Reconciling Medications Consensus Group

Reconciling Medications: What is it? Why do we need it? How do we do it?
Frank Federico, RPh, Risk Management Foundation and Co-Chair, Reconciling Medications Consensus Group
Diane Brunelle, RN, Holyoke Hospital Reconciling Medications Implementation Team

8:45 AM Getting Started with Your Team: Aims, Small Cycles of Change, Measures
Terri Simmonds, RN, BSM, CPHQ, Director of Critical Care and Patient Safety, Institute for Healthcare Improvement

Collaborative Program
for All Participants

10:00 AM — 4:00 PM

Attendees of the *Introductory Session* should also participate in the remainder of the day's program, which will offer opportunities to learn from hospitals who have already begun implementing the Safe Practices as well as include time for team planning.

See agenda on the following page

Sponsored by:
Massachusetts Coalition for the Prevention of Medical Errors
Massachusetts Hospital Association

PRELIMINARY AGENDA; SUBJECT TO CHANGE

Reconciling Medications

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Collaborative Program
for All Participants

10:00 AM — 4:00 PM

9:30 AM Registration and coffee

10:00 AM Welcoming Remarks and Collaborative Status Report
MA Coalition for the Prevention of Medical Errors and MA Hospital Association

Introduction of Program Faculty and Facilitators for the Day:

Diane Brunelle, RN, Holyoke Hospital; Frank Federico, RPh, Risk Management Foundation; Clark Fenn, Holyoke Hospital; Lucian Leape, MD, Harvard School of Public Health; Gina Rogers, MA Coalition; Terri Simmonds, RN, IHI

10:20 AM Implementation Stories
Results from Three Implementation Teams

Q&A and Faculty Comment

11:05 AM Transition to breakout groups

11:15 AM Team Progress Reports – All teams present (5-7 minutes)
Interactive session; faculty to serve as facilitators in three breakout rooms
Opportunity for teams experiencing problems to ask for help, learn from colleagues

12:45 PM Lunch
Networking opportunities or conversations with your team

1:45 PM Accelerating Improvement: Strategies for Sustaining Progress, Addressing Barriers, and Ongoing Measurement

2:30 PM Facilitated Team Planning Time
What will you do when you go back to your organization?

3:15 PM Plans for Action
Review of lessons learned and team report out of Next Steps planned
Review of lessons learned, with implications for action plans
Longer-term: where are we going, what do you need?

3:45 PM Wrap Up and Next Collaborative Activities

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