

Reconciling Medications

A Learning Collaborative on Safe Practice Recommendations

October 15, 2004

Wyndham Hotel, Westborough, MA

Collaborative Program

Registration: 8:30 AM

Collaborative: **9:00 AM — 3:00 PM**

The Massachusetts Coalition for the Prevention of Medical Errors, together with the Massachusetts Hospital Association, will host the fourth in its series of **Reconciling Medications Learning Collaboratives** on October 15, 2004. The goal of the Collaborative is to reduce the occurrence of adverse medication events in Massachusetts by having hospitals throughout the state adopt a set of Safe Practice recommendations focusing on Reconciling Medications. These practices address medication errors at patient transition points. Hospitals implementing the practices have demonstrated their potential for making substantial improvements in patient safety. The practices address communication, teamwork, and information transfer issues, all fundamental system factors linked to patient safety.

PROGRAM PURPOSE:

The purpose of the October 15 program is to prepare Massachusetts hospital teams engaged in implementing safety practices for Reconciling Medications to spread the reconciling safety practices throughout their organizations and sustain their successes on an ongoing basis.

LEARNER OBJECTIVES:

- Collaborate with peers/colleagues on effective intervention strategies to accelerate improvements.
- Identify appropriate timing and key steps for successfully spreading the reconciling medications safety practices from the admission phase to patient transfer and discharge.
- Identify strategies for maintaining effective reconciling safety practices at your institution.
- Contribute to development of a change package for use by hospitals implementing the reconciling medications safety practices.
- Participate in roundtable discussions on specific topics such as how to automate the process and how to improve the accuracy of home medication histories.

PROGRAM FACULTY:

Program faculty includes experienced facilitators from the Institute for Health Care Improvement and from Massachusetts hospitals with established Reconciling Medications initiatives, along with Coalition staff.

WHO SHOULD ATTEND:

This is a team project, and hospitals are encouraged to send several members from their Reconciling Medications implementation team, representing the following disciplines:

1. Physician
2. Nursing leader
3. Staff nurse
4. Pharmacy leader
5. Pharmacy support
6. Patient safety/QI representative
7. Staff education representative
8. Other (Administration/Leadership, P&T Committee, IT)

****NOTE:** This program is intended for those already familiar with the basic safety principles for reconciling medications. A package of advance reading materials is being prepared which should be read by anyone new to the process prior to attending the Collaborative.