

**2018 Patient Safety Forum-Accelerating Improvement– May 4, 2018**

**Co-Provided by:**

**Massachusetts Coalition for the Prevention of Medical Errors  
Healthcentric Advisors**

7:30 AM	Registration Opens		
8:00 AM	Framework for Accelerating Improvement	Massachusetts Coalition for the Prevention of Medical Errors  Institute for Healthcare Improvement/National Patient Safety Foundation	Paula Griswold, MS Executive Director  Patricia McGaffigan, RN, MS, CPPS Vice President, Patient Safety Programs
8:40 AM	<b>Accelerating Patient Safety Improvement Organization-wide</b>		
	<i>Moderator</i>		<i>Connie Crowley Ganser, MS, RN Senior Director of Health Care Quality and Patient Safety Beth Israel Deaconess Needham</i>
	Improving Care by Improving Teams	Beth Israel Deaconess Medical Center	Julius Yang, MD, PhD Hospitalist, Medical Director of Health Care Quality  Allison Wang Management Engineer  Sandra Sanchez, RN, MSN Nursing Director
	Diffusion of Patient Safety and Performance Improvement across Cambridge Health Alliance: Starting the Journey	Cambridge Health Alliance	Paul Allen, MD, MPH Chief Quality Officer  Karen Schoonmaker, MSN, RN, CPPS Director of Risk Management and Patient Safety  Gouri Gupte, PhD, MHA Director of Performance Improvement
	Center for Patient Placement: Improving Safety through Excellence in Patient Access	Tufts Medical Center	Therese Hudson-Jinks, RN, MSN, NEA-BC Chief Nursing Officer Senior Vice President Patient Care Services  Brian Laneau, RN, MSN Clinical Nursing Director, Center for Patient Placement and Central Staffing

	Building a Safety Culture Through Effective Engagement of Line Staff	Brigham & Women's Faulkner Brigham & Women's Hospital	Joanne Locke, RN, JD Former Director, Risk Management and Clinical Compliance, Credentialing Brigham & Women's Faulkner  Karen Fiumara, PharmD, BCPS Executive Director, Patient Safety and Risk Management Brigham & Women's Hospital
	Organization-wide Daily Safety Huddles	Hallmark Health	Theresa Sievers, MS, RN, CPHQ, CPHRM Vice President, Quality, Risk Management & Patient Safety
10:30-10:45 AM	<b>Break</b>		
10:45 - 11:35 AM	Panel Discussion:	<i>Moderator:</i> <i>Connie Crowley Ganser, MS, RN</i>	Julius Yang, MD, PhD Paul Allen, MD, MPH Therese Hudson-Jinks, RN, MSN, NEA-BC Joanne Locke, RN, JD Karen Fiumara, PharmD, BCPS Theresa Sievers, MS, RN, CPHQ, CPHRM
11:35 AM	<b>Focused Strategies to Improve Patient Safety</b>		
	Strategies to Test for Diagnostic Error and Ambulatory Patient Safety	Massachusetts Coalition for the Prevention of Medical Errors	Paula Griswold, MS
	ED Initiative to Reduce Opioid Rx Rates	Milford Regional Medical Center	Jeffrey Hopkins, MD, FACEP Chair, Department of Emergency Medicine
	Reducing Inappropriate Diagnoses of Hospital-Acquired Clostridium difficile	Lahey Hospital & Medical Center	Robert Duncan, MD, MPH, FIDSA, FSHEA Hospital Epidemiologist & Senior Staff Physician in Infectious Diseases

	Can Patient/Family Advisor Rounding Improve Patient Experience & Safety?	Beth Israel Deaconess Medical Center	<p>Caroline Moore, MPH Program Leader, Patient/Family Engagement</p> <p>Barbara Sarnoff Lee, LISW Senior Director of Social Work and Patient/Family Engagement</p> <p>Nicola Truppini, JD Patient/Family Advisor and Advisor Rounder</p>
12:35 PM	<b>Lunch</b>		
1:20 PM	<b>Patient Safety and Information Technology</b>		
	A Safer Way to Prescribe Medications: Incorporating Indications into Electronic Prescriptions	Brigham & Women's Hospital	<p>Gordon Schiff MD Associate Director, Center for Patient Safety Research and Practice, Division of General Internal Medicine, Brigham and Women's Hospital Associate Professor of Medicine, Harvard Medical School Quality and Safety Director, Harvard Medical School Center for Primary Care</p> <p>Pamela Garabedian, MS Project Specialist – Human Factors/User Experience Researcher Partners HealthCare/Brigham and Women's Hospital</p>
	Guidance for Mitigating Risks during Electronic Health Record Downtime	<p>CRICO Boston Children's Hospital Massachusetts General Hospital</p>	<p>Katherine Zigmont, BSN, RN, CPPS Clinical Liaison Nurse Academic Medical Center PSO, CRICO/RMF</p> <p>Mary Devine, MPH Emergency Management Director Boston Children's Hospital</p> <p>Alison Parmar, JD Senior Administrative Manager, Emergency Preparedness Massachusetts General Hospital</p>
2:20-2:30	<b>Key Themes from the Program</b>		<b>Theresa Sievers, MS, RN, CPHQ, CPHRM</b>