

Patient Safety Forum – March 30, 2017
Co-Provided by:
Massachusetts Coalition for the Prevention of Medical Errors
Healthcentric Advisors

7:30 AM	Registration Opens		
8 AM	Accelerating Improvement	Theresa Sievers, MS, RN, CPHQ, CPHRM Vice President, Quality, Risk & Patient Safety Hallmark Health System MA Coalition President	
	Keynote: Reflections and Ruminations from a 20 Year Patient Safety Journey	Jim Conway Trustee, Winchester Hospital Trustee, Lahey Health System	
	Accelerating Improvement	Theresa Sievers, MS, RN, CPHQ, CPHRM	
9 AM	Framework for Clinical Excellence, High Reliability, and Value		
	Moderator	Theresa Sievers, MS, RN, CPHQ, CPHRM	
	<i>Leadership</i> Leadership for Clinical Excellence	Beverly and Addison Gilbert Hospitals	Nancy Palmer Chair, Board of Trustees Beverly and Addison Gilbert Hospitals Paul Lundberg Chair, Quality Care Committee, Board of Trustees Beverly and Addison Gilbert Hospitals Philip Cormier Chief Executive Officer Beverly and Addison Gilbert Hospitals
	<i>Culture</i> Culture: Foundation for the Learning System	Baystate Health	Doug Salvador, MD, MPH Vice President, Medical Affairs
	<i>Learning System</i>	Mount Auburn Professional Services Massachusetts Coalition for the Prevention of Medical Errors	Chuck Lukasik Chief Operating Officer Paula Griswold Executive Director

	<i>Patient and Family Engagement</i>	Massachusetts Coalition for the Prevention of Medical Errors	Paula Griswold Executive Director
11 AM	Communication & Teamwork		
	Moderator	Robert Hanscom Vice President, Business Analytics Coverys	
	An Evidence-based Approach to Better Handoffs and Safer Patient Care	I-PASS Study Group	Christopher P. Landrigan, MD, MPH Principal Investigator, I-PASS Study Group Pediatric Hospitalist, Boston Children's Hospital Associate Professor of Pediatrics and Medicine, Harvard Medical School David Shahian, MD Vice President, Center for Quality and Safety, MGH Professor of Surgery, Harvard Medical School
	Operating Room Team Training Program with Simulation to Improve Teamwork and Communication	CRICO	Kathy Dwyer, MS, RN Senior Program Director, Patient Safety William R. Berry, MD, MPA, MPH, FACS Associate Medical Director for Surgery
	Breaking the Communication Barriers: A Staff Driven Initiative	Cambridge Health Alliance	Stephanie Racca RN BSN Nurse Manager 4 West Candice Stahl RN BSN Staff Nurse 4 West Sarai Lamothe RN BSN Staff Nurse 4 West
	Care Integration Pathways for Behavioral Health Patients in BIDH-Milton's Emergency Department	BIDH-Milton	Marian Girouard-Spino, RN, MSN, CCM Director of Care Integration Lisa Braude, PhD Senior Advisor, Health Policy & Grant Management Ashley Yeats, MD, FACEP Vice President of Healthcare Quality & Clinical Integration/Chief Medical Officer
	Support After an Event		
	Moderator	Robert Hanscom Vice President, Business Analytics Coverys	

	Healing After Harm	Medically Induced Trauma Support Services (MITSS) and BIDMC	Linda Kenney President and Founder MITSS Sigall Bell, MD Director of Discovery and Patient Safety, Open Notes Beth Israel Deaconess Medical Center Melinda Van Niel MBA, CPHRM Project Manager Beth Israel Deaconess Medical Center
	Peer Support at BIDMC	Beth Israel Deaconess Medical Center	Pat Folcarelli, PhD, RN Interim Vice President, Silverman Institute for Health Care Quality and Safety
12:30 PM	Lunch		
	Reactor Panel and Audience Discussion/Reports	Moderator: Paula Griswold Executive Director MA Coalition Connie Crowley Ganser, MS, RN Senior Director of Health Care Quality and Patient Safety BID Needham Tejal Gandhi, MD, MPH, CPPS President National Patient Safety Foundation Terry Hudson-Jinks, RN, MSN, NEA-BC Chief Nursing Officer Senior Vice President Patient Care Services Tufts Medical Center	Discussion: -What did you hear today that you can do? -What activities can we offer to support improvement?
1:50 PM	Accelerating Improvement	Terry Sievers	

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