

**Patient Safety Forum – March 30, 2017**  
**Co-Provided by:**  
**Massachusetts Coalition for the Prevention of Medical Errors**  
**Healthcentric Advisors**

7:30 AM	Registration Opens		
8 AM	Today's Program: Accelerating Improvement		Theresa Sievers, MS, RN, CPHQ, CPHRM Vice President, Quality, Risk & Patient Safety Hallmark Health System MA Coalition President
	<b>Keynote:</b> Reflections and Ruminations from a 20 Year Patient Safety Journey		Jim Conway Trustee, Winchester Hospital Trustee, Lahey Health System
	Accelerating Improvement		Theresa Sievers
9 AM	<b>Framework for Clinical Excellence, High Reliability, and Value</b>		
	Moderator	Theresa Sievers	
	<b>Leadership:</b> Leadership for Clinical Excellence	Beverly and Addison Gilbert Hospitals	Philip Cormier Chief Executive Officer  Paul Lundberg Chair, Quality Care Committee, Board of Trustees  Nancy Palmer Chair, Board of Trustees
	<b>Culture:</b> Culture:Foundation for the Learning System	Baystate Health	Doug Salvador, MD, MPH Vice President, Medical Affairs
	<b>Learning System:</b> Learning System: Engaging the Front-line in Improvement	Massachusetts Coalition for the Prevention of Medical Errors  Mount Auburn Professional Services	Paula Griswold Executive Director MA Coalition  Chuck Lukasik Chief Operating Officer MAPS
	<b>Patient and Family Engagement</b>	Massachusetts Coalition for the Prevention of Medical Errors	Paula Griswold Executive Director

11 AM	<b>Communication &amp; Teamwork</b>		
	Moderator	Robert Hanscom Vice President, Business Analytics Coverys	
	An Evidence-based Approach to Better Handoffs and Safer Patient Care	I-PASS Study Group	<p>Christopher P. Landrigan, MD, MPH Principal Investigator, I-PASS Study Group Pediatric Hospitalist, Boston Children’s Hospital Associate Professor of Pediatrics and Medicine, Harvard Medical School</p> <p>David Shahian, MD Vice President, Center for Quality and Safety, MGH Professor of Surgery, Harvard Medical School</p>
	Operating Room Team Training Program with Simulation to Improve Teamwork and Communication	CRICO	<p>William R. Berry, MD, MPA, MPH, FACS Associate Medical Director for Surgery</p> <p>Kathy Dwyer, MS, RN Senior Program Director, Patient Safety</p>
	Breaking the Communication Barriers: A Staff Driven Initiative	Cambridge Health Alliance	<p>Sarai Lamothe RN BSN Staff Nurse 4 West</p> <p>Stephanie Racca RN BSN Nurse Manager 4 West</p> <p>Candice Stahl RN BSN Staff Nurse 4 West</p>
	Care Integration Pathways for Behavioral Health Patients in BID-Milton’s Emergency Department	BID-Milton	<p>Lisa Braude, PhD Senior Advisor, Health Policy &amp; Grant Management</p> <p>Marian Girouard-Spino, RN, MSN, CCM Director of Care Integration</p> <p>Ashley Yeats, MD, FACEP Vice President of Healthcare Quality &amp; Clinical Integration/Chief Medical Officer</p>

<b>Support After an Event</b>			
	Healing After Harm	Medically Induced Trauma Support Services (MITSS) and BIDMC	<p>Sigall Bell, MD Director of Discovery and Patient Safety, Open Notes Beth Israel Deaconess Medical Center</p> <p>Linda Kenney President and Founder MITSS</p> <p>Melinda Van Niel MBA, CPHRM Project Manager Beth Israel Deaconess Medical Center</p>
	Peer Support at BIDMC	Beth Israel Deaconess Medical Center	Pat Folcarelli, PhD, RN Interim Vice President, Silverman Institute for Health Care Quality and Safety
12:30 PM	<b>Lunch</b>		
	<p>Reactor Panel and Audience</p> <p>Discussion/Reports</p> <p>Discussion: -What did you hear today that you can do? -What activities can we offer to support improvement?</p>	Moderator: Paula Griswold	<p>Terry Hudson-Jinks, RN, MSN, NEA-BC Chief Nursing Officer Senior Vice President Patient Care Services Tufts Medical Center</p> <p>Tejal Gandhi, MD, MPH, CPPS President National Patient Safety Foundation</p> <p>Connie Crowley Ganser, MS, RN Senior Director of Health Care Quality and Patient Safety BID Needham</p>
1:50 PM	<b>Accelerating Improvement</b>		

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